

LOCAL GOVERNMENT COMMUNICATIONS SOLUTIONS



UNIVERGE BLUE CONNECT EMPOWERS LOCAL GOVERNMENT WITH SEAMLESS CLOUD COLLABORATION AND COMMUNICATIONS

IMPROVE CITIZEN ENGAGEMENT WITH UNIVERGE BLUE CONNECT CLOUD COMMUNICATIONS

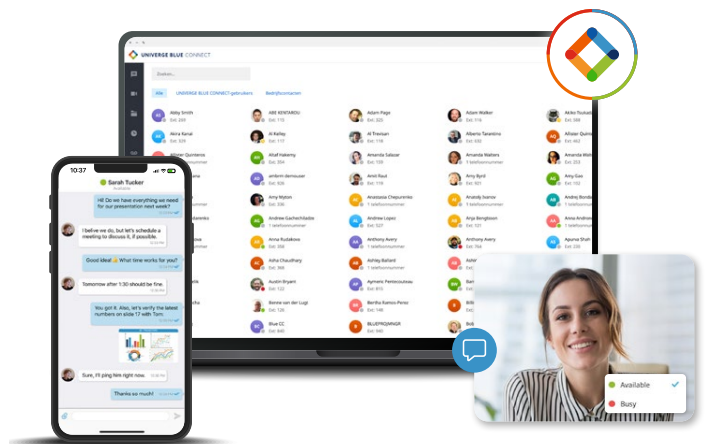
UNIVERGE BLUE CONNECT cloud communications provide local government agencies with a comprehensive voice solution that integrates voice, video, messaging, and collaboration services. Our flexible pricing models, easy integration, and reliable support make CONNECT a cost-effective solution for local government agencies looking to streamline their communications systems and improve productivity.

DELIVER SUPERIOR PUBLIC SERVICE

Citizens expect prompt and effortless solutions to their inquiries and concerns. To better serve citizens, governments need to provide exceptional and swift service to every citizen, without fail – especially during times of emergency.

DO MORE WITH LESS

UNIVERGE BLUE CONNECT offers flexible pricing models to fit the needs of local government agencies of all sizes. Our pricing plans are based on the number of users and the services they require, allowing agencies to only pay for what they need.





BENEFITS OF UNIFIED COMMUNICATIONS FOR LOCAL GOVERNMENT

UNIVERGE BLUE CONNECT is a cloud-based solution that combines multiple communication channels such as voice, video, messaging, and collaboration tools into a single platform. CONNECT can help local government agencies improve their communication and collaboration capabilities, while also reducing costs and increasing efficiency.



UNIFIED TEAMWORK

CONNECT has significantly improved collaboration for local government agencies. With its advanced communication tools and seamless integration, teams can now easily collaborate and share information, resulting in more efficient and productive operations. This can help improve productivity, streamline workflows, and facilitate better decision-making.



INCREASED MOBILITY

CONNECT offers government employees enhanced mobility, enabling them to remain connected and productive regardless of the device they are using, their location or the time of day. This feature ensures that critical tasks and communication channels remain uninterrupted, resulting in more streamlined and efficient operations overall.



ENHANCED SECURITY

CONNECT is designed with advanced security features such as encryption, firewalls, and intrusion detection. This can help protect sensitive government data and improve compliance with local government regulations.



VALUE-DRIVEN PERFORMANCE

CONNECT eliminates the need for expensive hardware and software installations, reducing upfront costs and ongoing maintenance expenses. Local government agencies can also benefit from a predictable monthly subscription model with flexible and cost-effective solutions that help government employees meet people's needs.



SIMPLIFIED IMPLEMENTATION

CONNECT, our fully integrated cloud communications platform, makes it simple to create new accounts, port numbers, drop ship new phones, and adjust sizing up or down to meet your organization's operational needs. All of this can be accomplished from a central account.

DID YOU KNOW THAT WE HAVE GOVERNMENT PURCHASING VEHICLES?

ASK US ABOUT OUR FEDERAL, STATE, AND COOPERATIVE CONTRACTS FOR PURCHASING WITH EASE!





BENEFITS OF CONTACT CENTER SOLUTIONS FOR LOCAL GOVERNMENT

NEC's UNIVERGE BLUE ENGAGE contact center solution is a game-changer for local government. With its advanced features and capabilities, it allows government agencies to manage their communications efficiently and effectively with the public. The solution's intuitive interface makes it easy for staff to handle high volumes of calls, emails, and chats, while also providing real-time analytics and reporting to help agencies make data-driven decisions. Plus, with our reliable and secure cloud-based platform, local governments can rest assured that their sensitive information is protected.



IMPROVED COLLABORATION

ENGAGE contact center not only improves customer service for local government, but it also enhances collaboration among staff members. With its advanced features and intuitive interface, government agencies can efficiently communicate with each other and work together to better serve the public.



OPERATIONAL EFFICIENCY

Our ENGAGE contact center solution is an ideal choice for local government agencies seeking to enhance their operational efficiency. The solution offers streamlined communications and effective collaboration capabilities, which can help agencies provide top-quality service to the public. With ENGAGE, local government agencies can improve their performance and better meet the needs of their constituents.



ADVANCED PROTECTION AND SAFETY

In today's world where data breaches and cyber-attacks are becoming more frequent, local government agencies need to ensure that sensitive information is well-protected. That's why our ENGAGE contact center solution offers a comprehensive set of security features that are designed to ensure the privacy of data. With our solution, government agencies can be assured that their data is safe and secure from unauthorized access, ensuring the highest levels of confidentiality and privacy.



COST SAVINGS

Local government agencies can enjoy significant cost savings with ENGAGE contact center. By implementing our solution, you can reduce expenses associated with maintaining and securing their own infrastructure, as well as streamline their operations for greater efficiency.

DID YOU KNOW WITH UNIVERGE BLUE ENGAGE, IF THE POWER GOES DOWN, YOUR FULL TEAM CAN SWITCH TO LAPTOP OR CELL PHONE AND MAINTAIN CONTINUITY WHEN IT MATTERS MOST.

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